Steps to Keep Your IPGC Phone

Step 1: Choose from one of the following and follow next steps:

- I’D LIKE TO TRANSFER MY IPGC NUMBER TO A NEW TMOBILE PERSONAL ACCOUNT.
  - Visit a T-Mobile store and set up a new account with a new mobile number.
  - To locate nearest store, visit https://www.tmobile.com/store-locator. If you wish to keep your current IPGC number, proceed to Step 2 Option A.

- I’D LIKE TO TRANSFER MY IPGC NUMBER TO AN EXISTING T-MOBILE PERSONAL ACCOUNT.
  - Proceed to Step 2 Option B.

- I’D LIKE TO TRANSFER MY IPGC NUMBER TO ANOTHER CARRIER.
  - Activate service with your new preferred carrier. If you wish to keep your current IPGC number, request a port/number transfer and provide IPGC account number 970897871.

- I’D LIKE TO CANCEL MY IPGC NUMBER.
  - No action is required. Your number will automatically be cancelled on March 19, 2021.
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Step 2: Call T-Mobile Customer Care @ 1-800-937-8997 or 611 from your T-Mobile phone to request a Change of Responsibility (COR) to transfer your IPGC number to either your new T-Mobile account (option A) or an existing T-Mobile account (option B).

Note: The primary account holder must be the person requesting the COR.

**OPTION A:**
TRANSFER IPGC MOBILE NUMBER TO YOUR NEW T-MOBILE ACCOUNT.
- Provide the new mobile number activated at the retail store. This new mobile number will be replaced with your current IPGC number.

**OPTION B:**
TRANSFER IPGC MOBILE NUMBER TO AN EXISTING T-MOBILE ACCOUNT.
- Provide T-Mobile account number. Your IPGC mobile number will be migrated to the existing account.
Phone Carrier Options:

**T-MOBILE:**
PHONE #: 1-877-778-2106
Website: https://prepaid.t-mobile.com

**CONSUMER CELLULAR:**
PHONE #: (888) 345-5509
Website: www.consumercellular.com

**TOTAL WIRELESS:**
PHONE #: 1-866-663-3633
Website: www.totalwireless.com