

Keck Medicine

Annual Wellness Visit & Geriatric Pharmacy Consult

MOVING TOWARD AN AGE FRIENDLY HEALTH SYSTEM USING A P.D.C.A MODEL

Summary:

Keck Medicine is using a PDCA model to make changes to the Annual Wellness Visits which support the 4Ms framework.

A Geriatric Pharmacist consultation service was started to improve patient care.

The focus has been on ongoing EHR optimization, changes to AWV workflow, continuous adjustments, and team training.

EHR OPTIMIZATION

- Revised AWV template - *HRA pulls into note*
- Pt. history forms
- 4Ms tracking in EHR
- Referral Process
- Easier documentation

AWV CHANGES

- HRA form update
- Back office duties
- Detailed workflow

ONGOING TRAINING

- AFHS & AWV
- Documentation & coding
- Communication
- EMR Tips
- Resources for patients

GERIATRIC PHARMACY

- Consults with patients - *High risk, Opioids, Polypharm, etc.*
- Consults with PCP
- Training of Staff & Clinicians

Impact:

Annual Wellness Visits: increase by **32%** from CY2021 to CY2022

4M's Care: **79%** of audited patients in Q4 of 2022 received documented 4Ms care

Geriatric Pharmacy consult:
first 3 months: **6** patients
second 3 months: **12** patients



For resources, please see the USC GWEP website