# Keck Medicine Annual Wellness Visit & Geriatric Pharmacy Consult

### MOVING TOWARD AN AGE FRIENDLY HEALTH SYSTEM USING A P.D.C.A MODEL

#### **Summary:**

Keck Medicine is using a PDCA model to make changes to the Annual Wellness Visits which support the 4Ms framework.

A Geriatric Pharmacist consultation service was started to improve patient care.

The focus has been on ongoing EHR optimization, changes to AWV workflow, continuous adjustments, and team training.

#### **EHR OPTIMIZATION**

- Revised AWV template HRA pulls into note
- Pt. history forms
- 4Ms tracking in EHR
- Referral Process
- Easier documentation

#### **AWV CHANGES**

- HRA form update
- Back office duties
- Detailed workflow

## Impact:

Annual Wellness Visits: increase by 32% from CY2021 to CY2022

4M's Care: 79% of audited patients in Q4 of 2022 received documented 4Ms care

Geriatric Pharmacy consult: first 3 months: **6** patients

# second 3 months: 12 patients

## ONGOING TRAINING

- AFHS & AWV
- Documentation & coding
- Communication
- EMR Tips
- Resources for patients

#### **GERIATRIC PHARMACY**

- Consults with patients -High risk, Opioids, Polypharm, etc.
- Consults with PCP
- Training of Staff & Clinicians



For resources, please see the USC GWEP website

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**Geriatric Healthcare Collective**